ARENA TICKETS - TERMS & CONDITIONS

1. Please check your ticket for events as mistakes cannot always be rectified.

2. It is the responsibility of the ticket holder to ascertain whether a performance has been cancelled and the date and time of any rearranged performance. If a performance is cancelled or rescheduled, Royal Armouries will use reasonable endeavours to notify ticket holders of the cancellation. Please note that Royal Armouries cannot guarantee that ticket holders will be informed of such cancellation before the date of the performance.

3. Outdoor events: In the event of cancellation tickets are non-refundable but can be transferred for use for another outdoor event of the same value (excluding joust final days and some special events).

4. Tickets are not redeemable for cash.

5. The Management cannot be held responsible for any tickets that are lost or stolen.

6. Royal Armouries reserves the right to alter, suspend or remove prices-bands, concessions, discounts and availability without prior notice. This does not affect your statutory rights.
15. All discounts and promotions are subject to availability, are price-band specific and are subject to pre-set eligibility criteria (as defined at point of promotion). Only one discount per ticket.

16. Ticket holders acknowledge that they are responsible for the payment of Ticket/s and/or any loss or damage they may cause at the Royal Armouries. and/or third parties on whose behalf it may act.

17. Royal Armouries reserves the right to refuse entry once a show has started. Late admissions will not be refunded.

18. Tickets expire 31 December of the year in which the ticket was purchased.